



RESOURCE GUIDE

AGENCY DIRECTORY & AVAILABLE PRODUCTS GUIDE

2020



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ADMINISTRATION

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Administration Fax: (918) 337-3627

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AGENCY UPDATES

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MARKETING

OKLAHOMA MARKETING REPRESENTATIVE

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MO/KS MARKETING REPRESENTATIVE

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ARKANSAS MARKETING REPRESENTATIVE

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kelly.harper@graham-rogers.com

TENNESSEE MARKETING REPRESENTATIVE

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ACCOUNTING

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Accounting Fax: (918) 337-3627

TEAM LEADER

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ACCOUNTS RECEIVABLE / AGENCY ACCOUNTING

AGENCY BILL ACCOUNTING

Staci Hardesty · ext. 212

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DIRECT BILL ACCOUNTING

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ONLINE PAYMENTS

graham-rogers.epaypolicy.com

ADMINISTRATION

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NEW BUSINESS UNDERWRITERS

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WHAT WE CAN WRITE

TRUCKING

Local · Intermediate
Long- Haul Trucking
None-Trucking (Bobtail)

INCLUDING

Auto Liability · Auto Physical
Damage · Motor Truck Cargo
Truckers General Liability

SPECIAL TYPES

Emergency Vehicles · Driver
Training Schools · Street
Sweepers & More

BUSINESS AUTO

Delivery Services · Artisans/
Contractors · Escort Vehicles
Oil field Service Vehicles
Farmers · Tow Trucks · Fuel
Haulers & More

PUBLIC AUTO

Airport Delivery · Taxis · Limos
Churches · Schools & Day Cares
Group Homes · Social Services
Non-Emergency Medical

OUR COMPANIES

Northland Insurance Group
Lloyd's of London · National
Indemnity · Hartford Livestock



TRANSPORTATION

COMMERCIAL E&S

Phone: (800) 456-8123

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WHAT WE CAN WRITE

Artisan Contractors

Beauty Shops

Builder's Risk

Cannabis

Commercial Property

Convenience Stores

Day Care Centers

Demolition Contracts

Emergency Care Services

Equipment Coverage

Equipment Rental

Exercise / Health Clubs

Garage Liability

General Contractors

General Liability

Health Care

D&O, E&D

In-Home Business

Inland Marine

Light Manufacturing

Liquor Liability

Medical Equipment

Oil-Related Contractors

Personal Umbrella

Pest Control Services (Bed Bugs)

Professional Liability

Power Washers

Restaurants

Special Events

Tanning Salons/Spa Services

Vacant

Welding

Pollution

Employment Practices

OUR COMPANIES

National Fire & Marine · Northfield
IFG Insurance Group
Maxum · Western World · RLI
Lloyd's of London · Music · USLI
Starstone · RSUI · Amtrust
Hallmark · Westchester
Berkshire Hathaway Homestate
Rockingham



COMMERCIAL E&S

PERSONAL LINES

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ENDORSEMENT PROCESSING

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WHAT WE CAN WRITE

Specialty Homeowners (H-10)
Rental Dwelling
Vacant Dwelling
Seasonal Dwelling
Motorcycles / ATVs
Watercraft & Personal Watercraft
Mobile Homes
Flood
Collector / Antique Auto
Dwelling / MH Schedules
Umbrella & Excess CPL
Comprehensive Personal Liability
10+ Property Schedule
Non-standard Auto

OUR COMPANIES

American Modern Home Insurance
Group · American Bankers · Hudson
Insurance Group · Wright Flood
Aegis · Palomar Earthquake
USLI · RLI · Neptune Flood · The General



PERSONAL LINES

STANDARD LINES SERVICES

Standard Lines Services (SLS), a division of Graham-Rogers, Inc., provides a gateway to standard markets for agencies, particularly those in small rural areas whose access is restricted due to premium volume commitments associated with standard contracts

Phone: (800) 570-0767
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WHAT WE CAN WRITE

PERSONAL LINES PRODUCTS

Monoline Auto
Homeowners
Auto / Home Package
Monoline Boats / Yachts
Inland Marine
Umbrella
Earthquake

COMMERCIAL LINES PRODUCTS

Monoline Property
Business Auto
Builders Risk
Apartments/Hotels
Misc. Liability
Workers Compensation
Agribusiness
Livestock
Financial Institutions
Nursing Homes
Commercial Packages
Oil Related

OUR COMPANIES

Travelers · Safeco · Encompass · MetLife
Hartford · Main Street America · CNA
Liberty Mutual · Amtrust · WorkComp Program
Palomar Earthquake · Berkshire Hathaway Guard
H03 Program · Union Standard Employers
Chubb · Mid-Continent



STANDARD LINES SERVICES

Commercial Lines - Service Center Contact Information

Many of our companies now offer Service Center access to sub-agents.

When calling or emailing requests to carriers, always start by identifying yourself as, “ (agent name), a sub-agent to Standard Lines Services, a division of Graham-Rogers, Inc.”

You must give them the complete statement in order to access services. All requests must contain the named insured, policy number and effective date of changes.

HARTFORD SERVICE CENTER

(800) 447-7649
agency.services@thehartford.com

All Hartford inquiries, policy change requests and certificate requests should be called into the Service Center directly. Policy change and certificate requests may also be emailed to agency.services@thehartford.com

TRAVELERS SERVICE CENTER

(888) 661-3938
scenter@travelers.com

BILLING DEPARTMENT

(800) 252-2268

All billing inquiries should be called into the Billing Department directly. Policy change requests and certificate requests can be emailed to scenter@travelers.com as well as called into the service center.

CNA SERVICE CENTER

(877) 724-2669
sbiccsr@cna.com

Billing inquiries can be called into the service center. Policy changes and certificate requests must be emailed to sbiccsr@cna.com as phone requests are not acceptable (Be sure to indicate either certificate or policy change in the subject line of the e-mail for expedited processing.)

PREMIUM FINANCE

<http://www.graham-rogers.com>

CREATE PREMIUM FINANCE QUOTE

1. Log in
2. Click “quote” then “create a quote”
3. Complete Policy info
4. Click “Save”
5. Click “Print forms”
6. Fill out insured’s information and click “save”
7. Click “Finance Agreement”
8. Print agreement
9. Have Insured initial, sign, and date agreement
10. Return to:

TO FIND INFORMATION AND POST PAYMENT

1. Log in
2. Click “Accounts”
3. Click “Inquiry”
4. Select “Inquiry By Field”, then complete the information box to the right.
5. On the left, Click the “Account Code”
6. Above the account information click “Post a Payment”
7. Click “Click Here to Pay By Check”
8. Complete the requested check and email information
9. Click “Submit”

THANK YOU!

WEBSITE:

GRI Premium Finance

CertServ

Graham-Rogers.com

USER NAME:

PASSWORD:

